

Quality Policy

We at Connell Bros Company (India) Pvt. Ltd. are the leading Distributor and Marketer of Specialty Chemicals & Ingredients. We strive to retain this position in the market by providing world-class products and products & services, which are a benchmark in the industry to our customers. Our team works to improve our quality continuously & is committed to the following Quality Principles:

- a. Achieving customer satisfaction by meeting or exceeding their expectations
- b. Doing it right the first time, in time & every time
- c. Fostering a culture of caring, learning, development, and positive thinking
- d. Ensuring compliance to all applicable regulatory, statutory, and company policy norms.
- e. We care about every detail of what we do. Because every detail is in our care.
- f. Providing clear focus on priorities by establishing business and quality objectives, which are reviewed periodically through the management review process.
- g. Implementing processes that achieve continual improvement.

The Top management will review this policy periodically to enhance the effectiveness of the Quality Management System and expects each team member to adopt this policy as a part of their day-to-day operation.

QP-01
Revision: 1.0
Issue Date: 01.09.2023



Approved By:
General Manager